

**CANCELLATION POLICY:**

Any cancellation / modification before 7 days will be treated as 'free cancellation, if cancelled/modified before 72 hours of arrival, first night retention will be charged and 100 % charges will be applicable if cancelled/ modified within 72 hrs of arrival date or in case of No-show.

For Group bookings before 15 days 10% of retention charges will be applicable for off season period and 20% for season period

Non Refundable Cancellation Policy (Valid stay between 21<sup>st</sup> December to 10<sup>th</sup> Jan 2015)  
Stay between High Peak Season period (21<sup>st</sup> December to 10<sup>th</sup> Jan 2015) will be - Non-refundable and Non Cancelable.

**REFUND POLICY :**

Refund shall be processed with in 20 days working days from the date of cancellation mail we receive

The refund payment will be done by cheque